

FRAMEWORK FOR RISK MANAGEMENT IN OUTSOURCING

ARRANGEMENTS BY FINANCIAL INSTITUTIONS

FEE: PKR 11,000 (plus tax)

Today, many businesses outsource non-critical functions to third-party service providers to stay focused on their core operations and leverage external expertise. Similarly, banks are increasingly relying on third-party services to perform various activities and processes through outsourcing arrangements. However, such arrangements carry significant risks for the banking sector due to their complex and sensitive nature. To help financial institutions effectively manage these risks, the State Bank of Pakistan has developed the Framework for Risk Management in Outsourcing Arrangements. This one-day training program provides participants with a comprehensive understanding of the framework and practical guidance on its implementation.

COURSE CONTENTS

- Outsourcing
- Outsourcing Policy
- Material Outsourcing
- Governance of Outsourcing Arrangements
- Responsibilities of Senior Management
- Responsibilities of Internal Audit
- Risk Management in Outsourcing Arrangements by Financial Institutions
 - Risk Assessment
 - Service Provider Due Diligence & Selection
 - Outsourcing Agreements
 - Performance Standards
 - Ongoing Monitoring
 - Contingency Planning

- General Controls
- Redressal of Grievances about Outsourced Activities
- Outsourcing outside Pakistan
- Group Outsourcing
- Outsourcing by Foreign Branches of Banks
- Collaboration with Fintechs
- Insourcing
- Information Technology Outsourcing

WHO SHOULD ATTEND

- Executives/ Managers/Officers who are involved in Outsourcing Arrangements, primarily from:
 - Vendor Management Divisions/ Departments
 - Policy Making Functions/ Departments
 - General Services / Administration / Human Resources/ IT Personnel

FACILITATOR

Mr. Awais Memon

Mr. Awais has 17 years of experience in Foreign Exchange Management, Portfolio & Risk Management, Financial Statement Analysis, Financial Modeling, Risk Assessment and Mitigation, Basel II and III. He also possesses competency in Computer software and Languages such as JAVA, C#, JDBMS, JSP, etc. Currently he is working with National Bank of Pakistan as Wing Head - Market & Liquidity Risk Management Wing in Risk Management Group. He has qualified MBA (Finance) from SZABIST, and JAIBP from The Institute of Bankers Pakistan.



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9:30 AM - 1:30 PM

ONLINE TRAINING



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